

Volume 6, Issue 4, November 2010

### **CJIS Board News**

CJIS Board Member, Jerry Kemmet, Director of Bureau of Criminal Investigation has announced his retirement effective December 31, 2010. Director Kemmet began his employment with the ND Attorney General's Office in January 1977. He worked a variety of assignments to include narcotics, general investigations, and supervisory assignments. Jerry was appointed to his current position in April 2000.

There will be a cake and coffee retirement gathering for Jerry on December 29, 2010 at the Bismarck Elks Lodge (900 S Washington) starting at 2:30 PM.



### **Director's Corner**

Leaves are falling, that means fall is here and winter is around the corner. I hope the nice weather we had allowed you do everything you needed to do. It is busy at the CJIS office and in order to communicate with you these events we have decided to take the CJIS Newsletter to a monthly publication. I hope you find it informative. It is our hopes that we can provide your agency with further tips and CJIS happenings more efficiently. If you have any suggestions for the newsletter, please contact our Chief Editor, Tamara Schatz at <a href="mailto:tschatz@nd.gov">tschatz@nd.gov</a>.

What's new at CJIS? We are pleased to announce we have a new employee at CJIS. Robert Gordon has accepted the CJIS System Support Specialist position and started on November 1. He has a combined total of fifteen years of law enforcement and computer support experience with the City of Mandan. His focus will be in the area of CJIS

Portal support and management. Stay tuned next month for a full biography of

Bob.

In another area, I haven't been able to meet a lot of you in person. With that in mind, I plan on traveling to your agency for a personal site visit in the near future to discuss how CJIS can help out your agency in the area of information sharing. I will be contacting you for scheduling these meetings and I look forwards to these visits.

In late November, a CJIS Portal User's survey will be emailed to your agency using the Survey Monkey tool. This survey will be used to assess your agency's information sharing needs. I ask that you take the time to fill out the survey it should be painless! Your feedback is appreciated and will help us at CJIS to gain a thorough understanding of how we can help your agency in this area.

I invite you to share any comments you have with me, directly, at <u>pschafer@nd.gov</u>.

Pam Schafer CJIS Director 701-328-1106

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## Juniper SSL VPN replacing Cisco VPN

Some of you may have heard of the upcoming change and are already using the new Juniper SSL VPN. The Information Technology Department at the state has chosen to replace the Cisco VPN Client with a browser-based VPN called Juniper SSL VPN. Both VPN's will be useable until December 31, 2010 when the Cisco VPN will be retired.

If you have connected to any of the CJIS products using the Cisco VPN in the last 3 months you will be sent instructions for the new SSL VPN.



#### Virtual Private Network (VPN) Functionality and Comparison

#### Cisco VPN (client-based), retiring solution:

- Supports:
- Windows (9x-XP)
- Windows Vista (32-bit only)
- Windows 7 (32-bit only)
- Linux
- Mac
- Requires client install and configuration
- Phased out by December 31, 2010

#### Juniper SSL VPN

- Web Browser-based
- 64-bit OSs supported
- NDGOV Active Directory authentication and group membership required
- Anti-Virus software presence will be checked
- Windows OS patches installed will be checked
- Agency specific configuration will be permitted
- Split tunneling allowed

### **CJIS Portal**

#### **Portal Question & Answer**

- Q. Where can I see all my current users listed for my agency?
- A. On the blue menu bar at the top of the page click on "My CJIS Users". The page that comes up will have three tabs called New Applicants, Background Renewal Check and Current Users. Click on the "Current Users" tab.

#### New Features to the Portal

CJIS has exciting news for agencies waiting for the Concealed Weapons Report. As of October 20, 2010 the report has been made available to all agencies. The report can be found in the CJIS Portal on the Main Menu page under Reports.

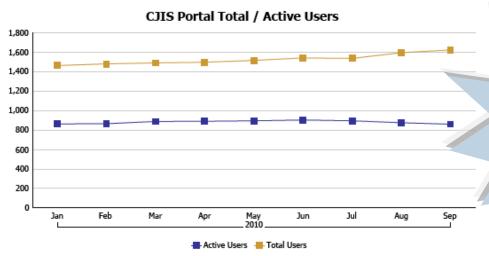
We are on the web: www.nd.gov/cjis Jan

Total Users

Active Users

# **CJIS Portal Usage Reports**

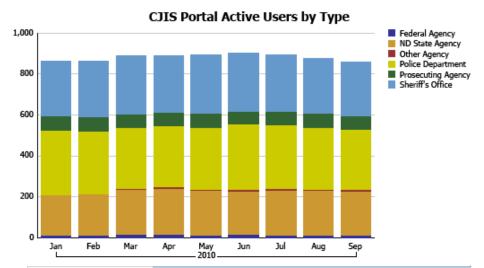
January 1, 2010 thru September 30, 2010



888

CJIS Project Status? Check it out at http://www.nd.gov/ cjis/status/index.html

2010 Feb Mar Apr May Jun Jul Aug Sep 1,462 1,479 1,489 1,496 1,515 1,540 1,535 1,594 1,622



	2010								
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Total Active Users	863	865	888	890	895	903	895	875	860
Federal Agency	12	13	14	16	12	15	12	11	11
ND State Agency	198	199	223	226	217	213	219	220	215
Other Agency		2	2	7	5	7	9	6	9
Police Department	316	306	298	300	305	319	311	300	294
Prosecuting Agency	68	72	69	65	70	62	68	70	68
Sheriff's Office	269	273	282	276	286	287	276	268	263

### **ND SAVIN**



In October the Ward County Jail and Williams County Jail went on-line with ND SAV-IN. This brings our custody on-line total to 23 county jails plus the DOCR. The county jails on-line with the ND SAVIN system include:

Grand Forks, Mercer, Barnes, Richland, HACTC, Mountrail, SWMCC, Adams, Walsh, Pembina, Cavalier, Rolette, Traill, McLean, Burleigh, Emmons, McIntosh, Bottineau, LRCC, Stutsman, Logan, Ward and Williams

ND SAVIN program will continue to work with Cass County, McKenzie County and Morton County jails to get them on-line. Currently, Cass County is projected to be on-line in the spring of 2011.

Thanks to all of our jails for working on the ND SAVIN/VINE Custody module project!

### **STARS**

Customer site visits continued throughout the month of October and the primary focus was training and testing in the upgraded system. In October CJIS hosted a two day User Group workshop and training event which took place in Bismarck. The event was primarily focused on intensive testing and training of advanced functionality of the new system.

The upgrade has been delayed to November of this year. The change in completion timeframe is in response to requests by the project team for another round of formal training prior to go live, and to accommodate business critical changes and fixes. The customers are becoming familiar with the system. Upon completion of the training and modifications we will be moving ahead with data conversion from the existing product and going live with version 5.4 of the JustWare product.

### **LERMS**

### Integration Efforts with Lake Region Law Enforcement Center (LRLEC)

Seven agencies are now able to receive information in LERMS from the Lake Region CAD system. This integration eliminates re-entry of information resulting in more accurate data and time savings. The following agencies benefit from this:

Benson County Sheriff's Office

Rolette County Sheriff's Office

Cando Police Department

Rolla Police Department

Eddy County Sheriff's Office

Towner County Sheriff's Office

Nelson County Sheriff's Office



# **Cyber Security**

October was Cyber Security Awareness Month. This is a national public awareness campaign to encourage everyone to protect their computers and our nation's critical cyber infrastructure.

The following information was sent out to the staff of the ND Attorney General's Office by their Information Technology Department. CJIS thought it was great information and will spend the next few publications sharing this information.

### How Do I Keep My Home PC Maintained?

Apply updates and patches. Make sure your operating system and software applications have the latest updates installed and that the auto-update feature is enabled. Software such as Adobe Acrobat, Adobe Reader, Adobe Flash, Firefox, and Internet Explorer need to be kept up to date. Lately, these software applications have been the targets of viruses and malware. Ensure that your anti-virus/anti-spyware/anti-adware software are running and receiving automatic updates.

Perform regular backups. All critical files, as well as any information not easily replaced should be backed up. Check backup functions to ensure they are operating properly. Back up your files to a remote location (external hard drive or PC). Many people have photos and home videos stored on their computers. Hard drives can and do fail regardless of their age. If these items are important to you, back them up to an external hard drive. External hard drives are an inexpensive backup solution. Many can be purchased for under \$100. If a hard drive fails it can easily cost a thousand dollars or more to recover your lost items.

Check your firewall. Review firewall settings for product configurations. Confirm that settings are appropriate for the current level of security needed.

Routinely change your passwords. Routinely change all of your passwords for local applications, as well as those used for websites. Use strong passwords with at least eight characters and incorporate a mix of numbers, special characters, and upper and lower case letters.

Remove unnecessary files or programs. Empty your Recycle Bin and delete Windows temporary files. Remove installed programs that you no longer use.

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